

Marriott Albany - 189 Wolf Rd, Albany, NY 12205
NENY24 Guest Terms & Conditions

METHOD OF RESERVATIONS

Reservations for the Event will be made by individual attendees directly with Marriott reservations at 1 (800) 228-9290 or (518) 458-8444. The hotel has provided a link to book online reservations at the group rate. That link is available on the reservations page: <https://convention.nenyaa.org/Reg>

GUARANTEED RESERVATIONS

All reservations must be accompanied by a first night room deposit or guaranteed with a major credit card or by Alcoholics Anonymous / NENY Area Association . Hotel will not hold any reservations unless secured by one of the above methods.

CUTOFF DATE

Reservations by attendees must be received on or before 11pm, Thursday, October 17, 2024 (the "Cutoff Date"). At the Cutoff Date, Hotel will review the reservation pickup for the Event, release the unreserved rooms for general sale, and determine whether it can accept reservations based on a space- and rate-available basis at the Alcoholics Anonymous / NENY Area Association group rate after this date. Release of rooms for general sale following the Cutoff Date does not affect Alcoholics Anonymous / NENY Area Association obligation, as discussed elsewhere in this Agreement, to utilize guest rooms. Additional guest rooms needed, are subject to availability of rooms and rates. Rooms are not guaranteed to be available after the cutoff date. Prior to the cutoff date, if the block is full, the hotel will add rooms to the block, based on availability, at the group rate.

NO ROOM TRANSFER BY GUEST

Alcoholics Anonymous / NENY Area Association agrees that neither Alcoholics Anonymous / NENY Area Association nor attendees of the Event nor any intermediary shall be permitted to assign any rights or obligations under this Group Sales Agreement, or to resell or otherwise transfer to persons not associated with Alcoholics Anonymous / NENY Area Association reservations for guestrooms, meeting rooms or any other facilities made pursuant to this Group Sales Agreement.

BILLING ARRANGEMENTS

The following billing arrangements apply: Individual to pay all charges.

PHISHING

Please be aware that bad actors can impersonate Hotel employees. Group should never rely solely on contact information sent in an email or respond directly to any email requesting a bank account information change. If Group receives a request from Hotel regarding bank account information, Group should contact the Hotel via verified phone number or in person to confirm the request prior to providing such information.

DAMAGE TO FUNCTION SPACE

Alcoholics Anonymous / NENY Area Association agrees to pay for any damage to the function space that occurs while Alcoholics Anonymous / NENY Area Association is using it. Alcoholics Anonymous / NENY Area Association will not be responsible, however, for ordinary wear and tear or for damage that it can show was caused by persons other than Alcoholics Anonymous / NENY Area Association and its attendees.